



## ACH Fraud Solutions

### Overview

ACH Fraud Solutions offers additional protection from unauthorized ACH transactions. This online tool provides the ability to monitor and control which ACH transactions post to your account(s).

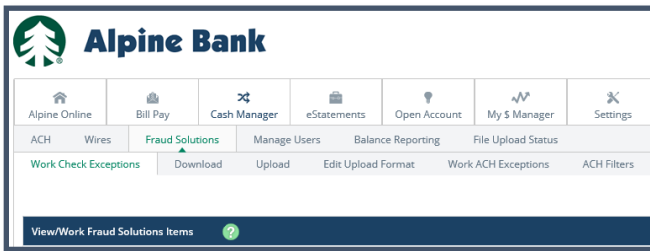
ACH transactions sent from authorized ACH companies provided to us will be automatically approved. Any companies that are not authorized will be presented as an exception, which must be accepted or returned.



### ACH Fraud Solutions Exception

From “Cash Manager,” select “Fraud Solutions” and “Work ACH Exceptions.” The “View Items for:” drop-down menu allows you to select which account you would like to view exceptions for.

Review any exception items, and select to either “Pay” or “Return” them and “Submit”.



ACH Exception Items									
View items for: Test Savings									
Account	Issuing Company	Type	SEC	Amount	Description	Exception Reason	Pay	Return	Protected
Test Savings	ABC COMPANY	Debit	PPD	\$1.00	PAYMENTS ABC COMPANY	Debits not allowed	<input checked="" type="radio"/>	<input type="radio"/>	
Test Savings	ABC COMPANY	Debit	PPD	\$1.00	PAYMENTS ABC COMPANY	Debits not allowed	<input checked="" type="radio"/>	<input type="radio"/>	

### Helpful Hint:

To receive an alert when you have a Fraud Solutions exception, log in to your Online Banking, select “Settings,” “Alerts” and “You may choose to receive the "ACH Exception Review" and "Exception Review Time Ending" alerts by email, login or text. Then, "Submit".

Note: ACH exceptions must be reviewed each business day between 6:00 a.m. and 12:00 p.m. Mountain Time. If the items are not reviewed by 12:00 p.m., they will be returned.

### Questions?

Please contact us at (833) 325-7902.

Thank you for your business!