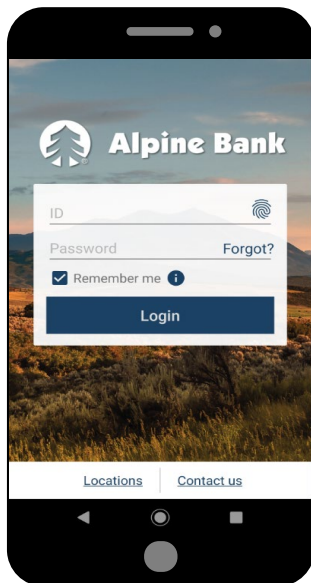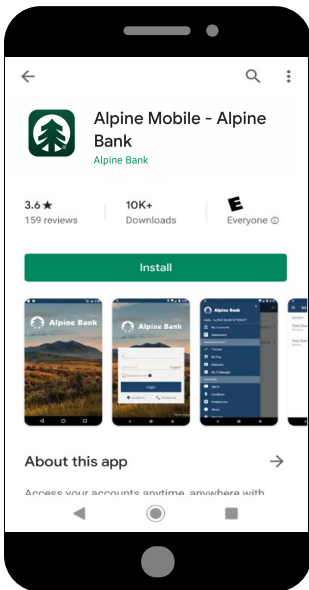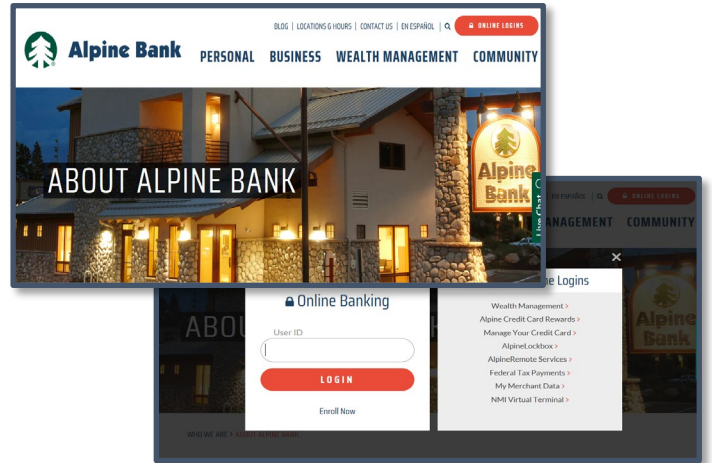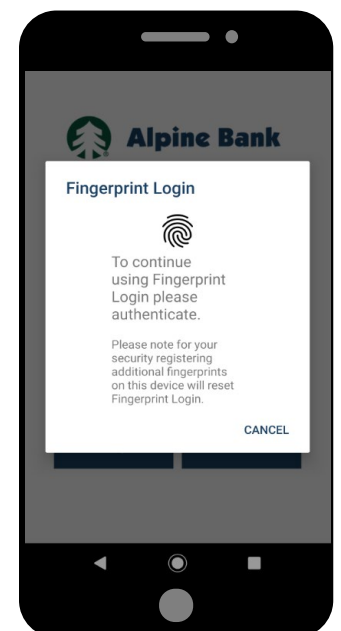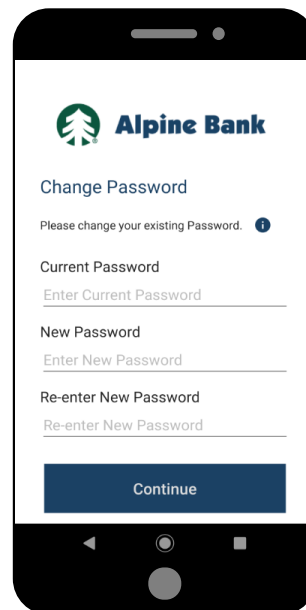# Mobile Enrollment

1. Enroll in Online Banking

Enroll in Online Banking at account opening or at alpinebank.com. Click 'Online Logins'" in the upper right-hand corner.

Select 'Enroll Now' to get started, agree to the terms and conditions and follow prompts to complete the setup.

You will receive your User ID and temporary password. Once enrolled, download the Alpine Mobile app.

2. Download Alpine Mobile App

Search for the Alpine Mobile – Alpine Bank app in the App Store of your mobile device. Select 'Install'.

Sign in with your User ID and temporary password.

3. Change Password

Enter your Alpine ID and temporary password.

Note: Use the ⓘ icon to view password and ID requirements.

Follow the prompts to change your password. You may also change your User ID, or choose 'Skip' to continue.

Next, you may set up your biometrics; fingerprint or facial recognition if you choose, or select 'Cancel' to decline this option.

Mobile Enrollment

4. Set Security Questions

Select a security question for each drop-down menu. The answers are case sensitive.

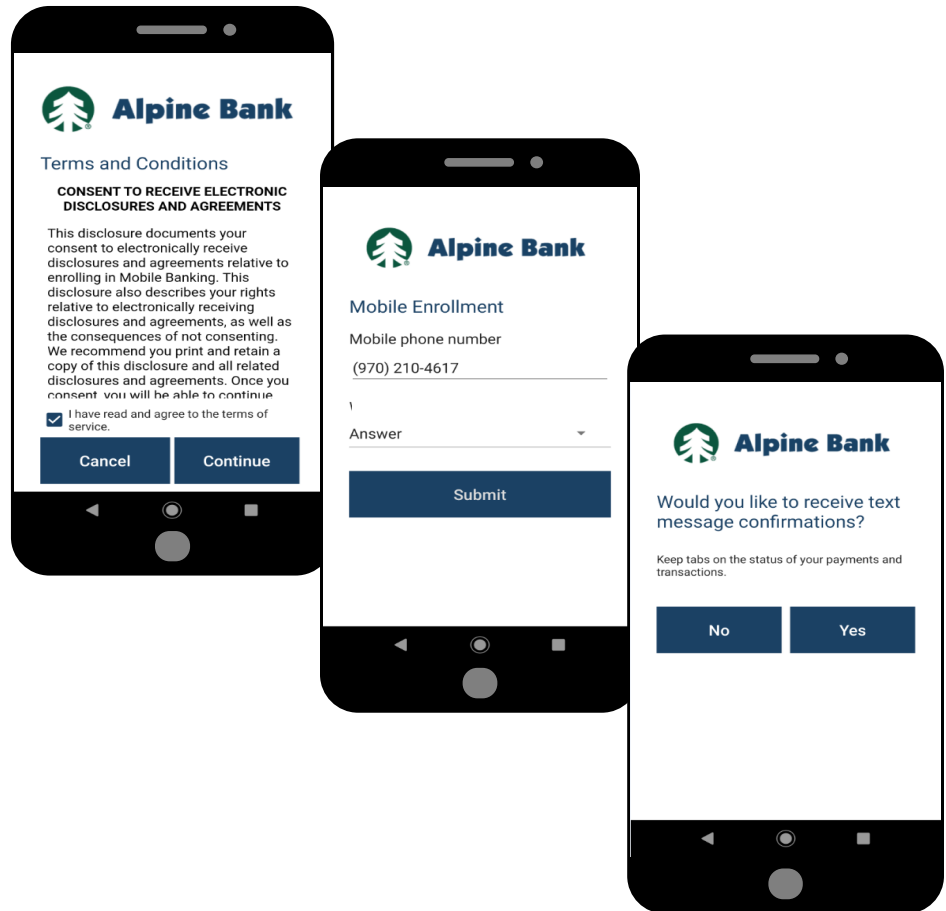Or use the ⓘ icon to create personalized security questions.

Next, enter a call-back verification phone number, then select 'Continue'.

5. Consent

Read and agree to the Terms and Conditions, and select 'Continue'.

Mobile Enrollment – Enter your mobile phone number if not already pre-filled, then select your Wireless Provider, hit 'Submit'.

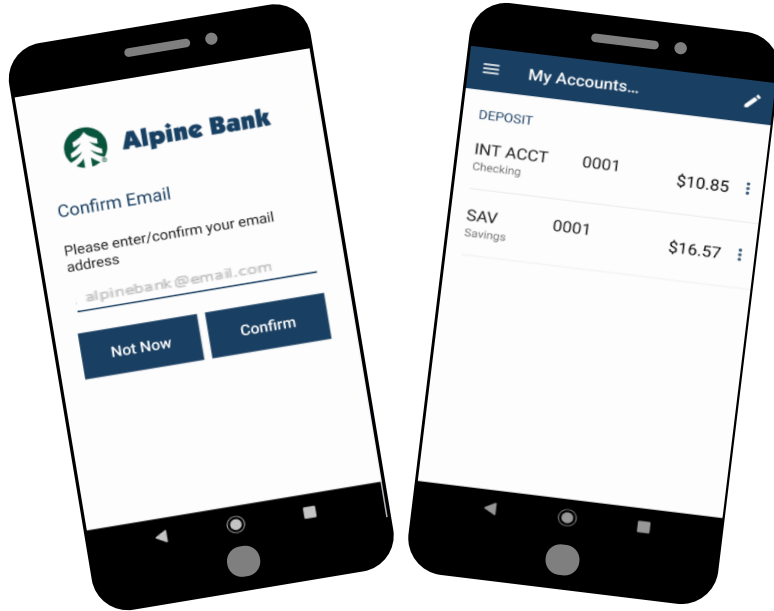Select 'Yes' or 'No' to receive text messages.

Mobile Enrollment

5. Confirm Email

Confirm your primary email address.

You now have access to view your Alpine accounts associated with Alpine Mobile®.

Trouble logging in?

If you have any trouble logging in to your Alpine Mobile app, please contact the Alpine Bank Internet Banking Support Group at (970) 254-2747 or toll-free at 800-551-6098.