Online Wires - Dual Control

Dual Control is an added security feature of Alpine Online Cash Management Services. For online wires this means it is required for one online user to ‘define’ (create) and ‘transmit’ the wire, and another online user to ‘transmit’ (send) the wire again. If your company level Wire Limit is over $75,000, you do not need to input a Dual Wire Control Limit (this is already established for you as all wire transfers will require Dual Wire Control).

Dual Control: One online user will create and transmit (send) the wire, and another online user will be required to transmit the wire a second time. Also establish the dual wire control limit.

Establish the wire limits for each user. This limit cannot exceed the company limit.

‘Define’ a wire = Create ‘Rep Wire’ = Repeating/template wire ‘Transmit’ a wire = Send

The wire password is four digits and can be reset here.
The first online user will go through the process of transmitting the wire. They will then receive a message that the wire will require a second user transmittal.

The wire status will then change to ‘Approval’. The second online user will have to follow the same steps by clicking on ‘Transmit’ also.

The second online user will follow the same steps to transmit the wire.